

## General terms and conditions

Terms of cancellation in accordance with hotelleriesuisse policy:

### Winter

Cancellations at least 30 days prior to arrival are accepted at no charge

Cancellations 29–14 days prior to arrival 50% of the total price

Cancellations 13–3 days prior to arrival 60% of the total price

Cancellations 2–0 days prior to arrival 80% of the total price

### Summer

Cancellations at least 7 days prior to arrival are accepted at no charge

Cancellations 6–0 days prior to arrival 50% of the total price

**We recommend that our guests purchase trip cancellation insurance.**

